





RIXOS HOTELS QUALITY POLICY

At Rixos Hotels our guests are at the heart of everything we do. By delivering high-quality products and services, meeting the highest standards of food safety and providing a safe environment for our staff, we seek to win loyal guests who come back time and again.

Rixos Hotels is committed to

- taking environmental factors into account in every aspect of our operations, implementing measures to enhance our sustainability, raising public awareness and protecting bio-diversity;
- operating according to set objectives while continuously improving, providing regular training for our employees, acting in accordance with national laws and international standards, ensuring consultation with and the participation of our employees and employee representatives in the area of occupational safety, reducing occupational safety risks and making a positive contribution to our society.

As Chairman, I fully support this quality policy that will enable Rixos Hotels to become a leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

Fettah Tamince Chairman of the Board

L O C A T I O N

Date of opening 2012

Latest renovation 2022

Category 5* Deluxe

Total Area 153 000 m2

South Sinai - Sharm El Sheikh
Address

Nabq Bay - 46619 - Egypt
P.O Box: 361

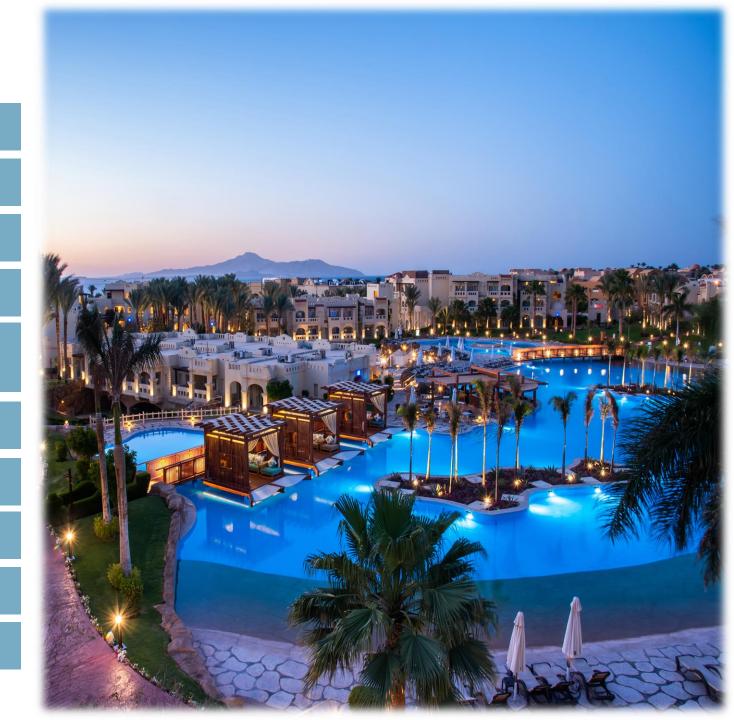
Phone +20 69 3710 210

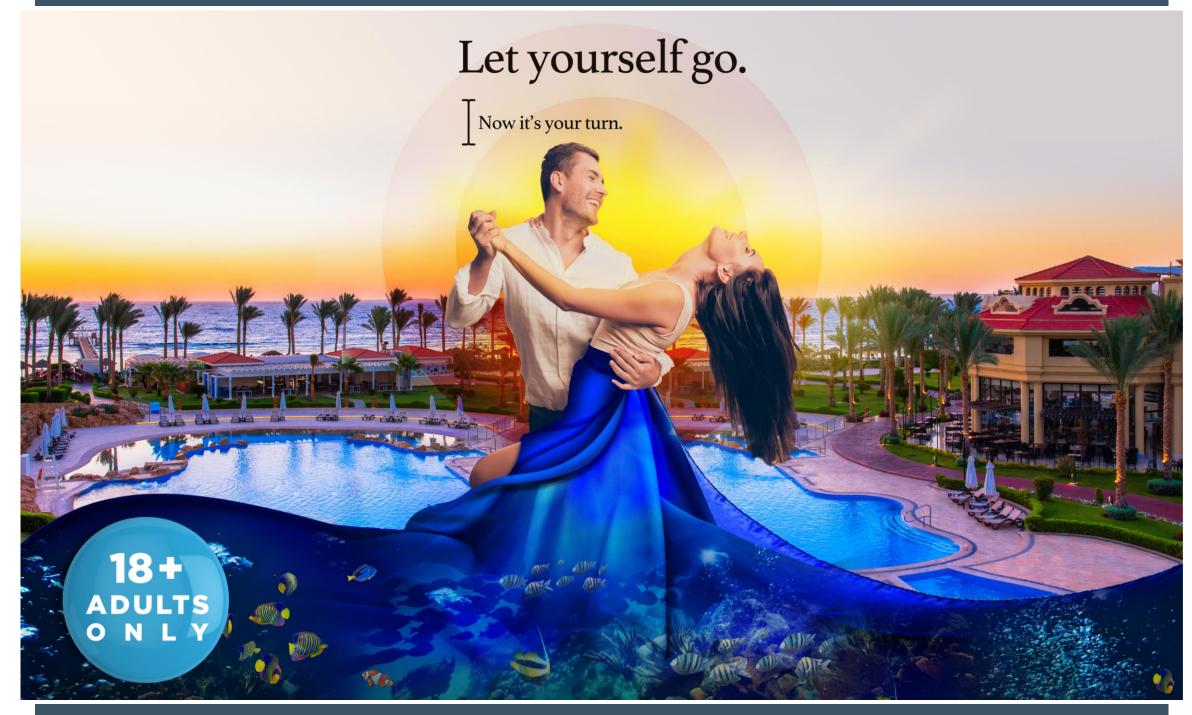
E-Mail sharmelsheikh@rixos.com

Website www.rixos.com

Beach location and length 330 m, 147m long jetty

Room Numbers 610





D E S T I N A T I O N

Sharm El Sheikh Airport:8 kmNaama Bay:21 kmNabq Bay:400 mTransportationTransfer (Paid)InternetFree Wi-Fi in all area and roomsParkingFree





WELCOMING & FAREWELL

| Welcoming and farewell service | Complimentary water and wet wipes in the car on the day of departure. |
|--|---|
| Beverage service during check-in for our guests | Valet and parking services |
| Hygiene sanitation kit | Priority table reservation in the Main Restaurant for special needs of guests |
| Personalized check in service and accompanying to the room for all guests upon arrival | Well gifts for all guests upon departure |

| Room Location | Superior Room | Deluxe Room | Family Room | Junior Suite | Suite | Diplomatic Suite | Swim Up Suite |
|---------------|------------------|----------------|----------------|-----------------|-------|---------------------|------------------|
| Garden View | 58 | 145 | 35 | 19 | 8 | 2 | |
| Pool View | 49 | 145 | 35 | 57 | 20 | 17 | |
| Sea Side View | 11 | | | | | | |
| Sea View | | | | 4 | | 1 | 4 |
| Total | 118 | 290 | 70 | 80 | 28 | 20 | 4 |

Rooms in total: 610



UNIQUE SERVICES PROVIDED WITHIN THE CONCEPT

| | Superior Room | Deluxe Room | Family Room | Suite | Junior Suite | Swim Up Suite | Diplomatic Suite |
|-----------------------------------|------------------|----------------|----------------|--------------|-----------------|------------------|---------------------|
| Tea & Coffee Set Up | √ | ✓ | \checkmark | \checkmark | \checkmark | \checkmark | √ |
| Turn Down Service | \checkmark | √ | \checkmark | \checkmark | \checkmark | √ | √ |
| Minibar (refilling daily) | \checkmark | ✓ | \checkmark | \checkmark | \checkmark | √ | √ |
| Airport Transfer | | | | | | | √ |
| Private Butler Service | | | | | | | √ |
| Flower Bouquet | | | | | | √ | √ |
| Daily Private Cabana on the Beach | | | | | | √ | √ |
| Bathrobe – Slippers | \checkmark | \checkmark | √ | \checkmark | \checkmark | √ | √ |
| Espresso Machine | | | | | | \checkmark | √ |
| Pillow Menu | \checkmark | \checkmark | \checkmark | \checkmark | \checkmark | \checkmark | √ |



SUPERIOR ROOM

Garden or Pool View

Size: 37 m²

Specifications

Bright room in the heart of the hotel with 2 twin beds or 1 king size bed, mini bar (refilled daily free of charge), bathrobe and slippers, 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom with bathtub and overhead shower, toilet, bidet, split air condition, tea and coffee making facilities, safe (free of charge), tiled floor, balcony or terrace. Garden or Pool View

Maximum: 3 Adults





Room Amenities:

Branded Bathroom Amenities, Female & Male Hygiene Box (shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine, shoehorn)

D E L U X E R O O M

Garden or Pool view

Size: 50 m²

Specifications:

Spacious room for unforgettable stay with 2 twin beds or 1 king size bed, mini bar (refilled daily free of charge), bathrobe and slippers, 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom (with bath tub and separate shower cubicle) bidet, split air condition, tea and coffee making facilities, safe (free of charge). Modern living area has a sofa bed, tiled floor, balcony or terrace.

Maximum 3 adults.





Room Amenities:

Branded Bathroom Amenities, Female & Male Hygiene Box (shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine, shoehorn)

FAMILY ROOM

Garden or Pool View

Size: 58 m²

Specifications:

The spacious Family rooms with 2 bedrooms: one with king size bed and another with twin beds connected by a door. Mini bar (refilled daily free of charge), bathrobe and slippers, 2 unit 32" LCD TV (Sat), direct dial phone, Wi-Fi, hair dryer, bathroom with shower cubicle, bidet, split air condition, tea and coffee making facilities, safe (free of charge), parquet floor, balcony or terrace.

Maximum 4 adults.





Room Amenities:

Branded Bathroom Amenities such as Aromatherapy, Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes), sewing kit, shoe care (shoe mitt, shoe shine, shoehorn)

SENIOR SUITE

Garden or pool view.

Size: 74 m²

Specifications:

Spacious bedroom with king size bed and sitting area connected with stylish living room. Mini bar (refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TV (Sat), walk-in wardrobe, direct dial phone, Wi-Fi, hair dryer, 2 generous bathrooms (with tub and separate shower cubicle), bidet, split air condition, tea and coffee making facilities, safe (free of charge), parquet floor. Large balcony or terrace.

Maximum: 3 adults.





Suite Amenities:

Branded Luxury Bathroom Amenities such as Aromatherapy, Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag)

JUNIOR SUITE

Garden, pool or side sea view.

Size: 74 m²

Specifications:

Comfortable room with king size bed included a spacious living area with sofa and chair. Mini bar (refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TV (Sat), walk-in wardrobe, direct dial phone, Wi-Fi, hair dryer, generous bathroom with his and hers sinks (with tub and separate shower cubicle), bidet, split air condition, tea and coffee making facilities, safe (free of charge), parquet floor. Large balcony or terrace.

Maximum: 3 adults.





Suite Amenities:

Branded Luxury Bathroom Amenities such as Aromatherapy, Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes), sewing kit, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag)

SWIM UP SUITE

Full Sea View

Size: 110 m²

Specifications:

Comfortable room with king size bed included a spacious living area with sofa and chair. Mini bar (refilled daily free of charge), bathrobe and slippers, 40" rotating LCD TV (Sat), walk-in wardrobe, direct dial phone, Wi-Fi, generous bathroom with his and hers sinks (with tub and separate shower cubicle), bidet, split air condition, tea and coffee making facilities including a personal Espresso Machine, safe (free of charge), parquet floor, sofa bed and a chair. Large terrace area leading to a private plunge pool and with full sea view.







Suite Amenities:

Branded Luxury Bathroom Amenities such as L'occitane / Hermes. Female & Male Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes) sewing kit, manicure set, men & women deodorant, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag) beach bag, beach slippers, suit bag.

DIPLOMATIC SUITE

Pool and Garden View

Size: 148 m²

Specifications:

Elegantly decorated in modern style a spacious living room is connected with comfortable king size bedroom. Suite includes 2 walk-in wardrobe, minibar, espresso machine, tea & coffee making facilities, 2 generous bathrooms with tub and separate shower cubicle, bathrobe and slippers. Large terrace area with pool and garden view.

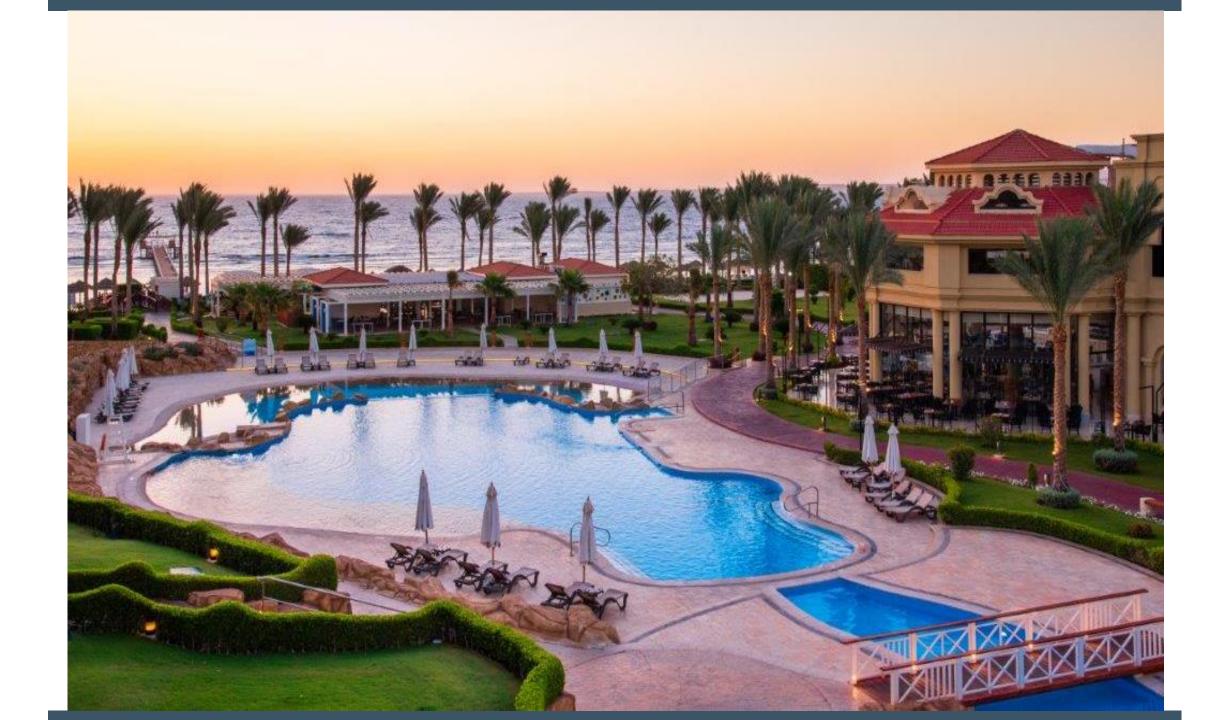
Maximum 3 adults.





Suite Amenities:

Branded Luxury Bathroom Amenities such as /L'Occitane/Hermes. Male & Female Hygiene Box (shaving kit, dental kit, shower cap, cotton buds, make-up pads, hair comb, nail file, bath loaf, wet wipes) sewing kit, manicure set, men & women deodorant, shoe care box (shoe mitt, shoe shine, shoehorn, shoe bag) beach bag, beach slipper, suit bag.



ULTRA ALL INCLUSIVE CONCEPT





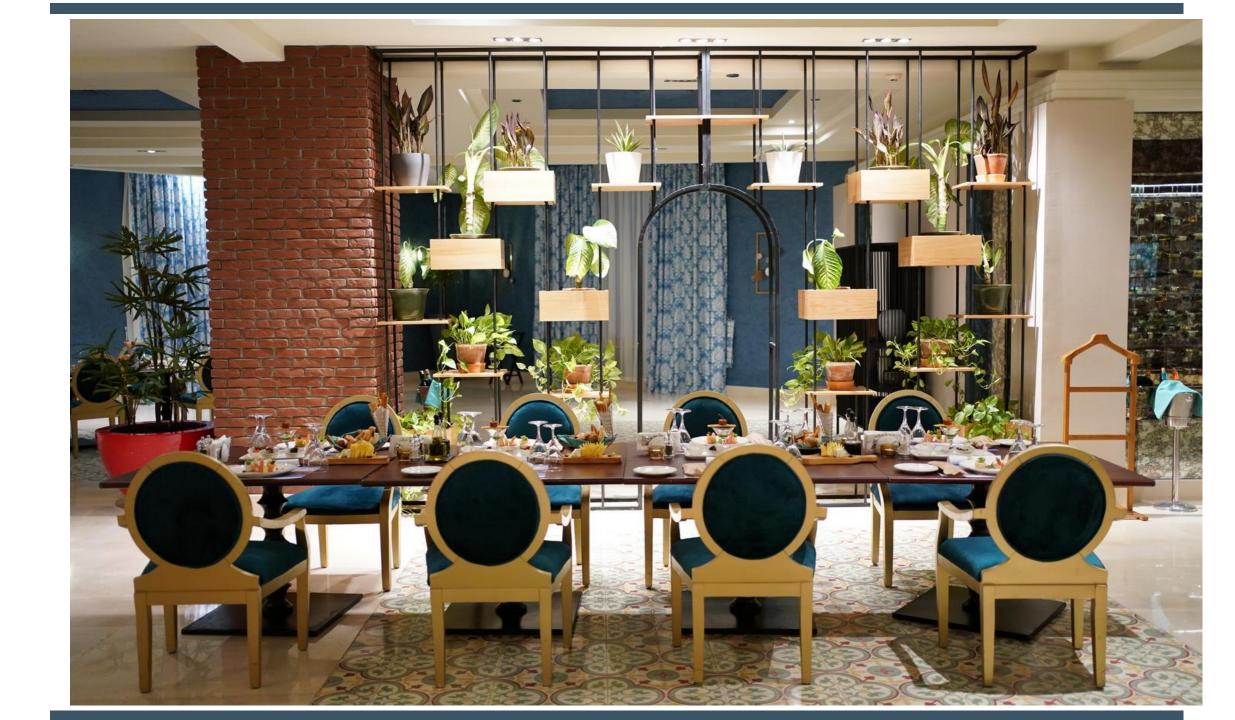
| The Palm (Main restaurant) | À la carte Restaurants (8) | Bars (9) |
|---|---------------------------------------|--|
| Ice Cream Corner and Patisserie | Snack Restaurant & Bars | Fresh fruit juice service for breakfast at the main restaurant |
| Bakery Corner at the Beach Bar | Gozleme and Ayran area at the beach | High Tea Service with Pastries and Canapes |
| White Lounge with tea ceremony, cigar and wine service | Turkish Village Breakfast | Detox Bar |
| Bottled soft drinks at the Main Restaurant and all bars located inside. | All products used are original brands | Lovers Corner Tailored Beverages |



U L T R A A L L I N C L U S I V E B E V E R A G E C O N C E P T

| WHISKIE | Scottish | Bourbon | Irish | | |
|------------------|--|--------------------|------------|--|--|
| COGNAC & BRANDIE | VSOP | VSO | VS | | |
| VODKA | | Standard Vodka | | | |
| TEQUILA | Gold | Silver | | | |
| RUM | Light Rum | Dark Rum | Gold Rum | | |
| LIQUEUR | Standard liqueurs | | | | |
| BEER | Local beer types | | | | |
| WINE | Local wine type and sparkling wine type | | | | |
| Fresh juice | Fresh ora | nge juice for brea | kfast only | | |
| Tea / Coffee | All hot drinks are available in all bars & restaurants | | | | |
| Soft drinks | Water, Coco Cola, Cola Cola Light or Zero, Fanta, Sprite, Fruit Juice ,Beer, Soda, Tonic, Red Wine, White Whine, Chips , Chocolate | | | | |





R E S T A U R A N T S

| Restaurant | Meal | Style | Operation Hours | Free | Capacity |
|---------------------|----------------|--------------|-----------------|--------------|----------|
| | Breakfast | Open buffet | 07:00 – 10:00 | \checkmark | |
| | Late Breakfast | Open buffet | 10:00 - 11:00 | \checkmark | |
| The Palm Restaurant | Lunch | Open buffet | 12:30 – 14:30 | \checkmark | 450 |
| (All Day Dining) | Dinner | Open buffet | 18:30 - 21:30 | \checkmark | |
| | Late Dinner | Open buffet | 23:00 – 02:00 | \checkmark | |
| Lagoon Pool | Snacks | Snacks | 11:00-17:00 | \checkmark | 24 |
| Oasis Pool | Snacks | Snacks | 11:00-17:00 | \checkmark | 24 |
| Café De Nuit | Pastries | Self service | 12:00 - 00:00 | \checkmark | 20 |

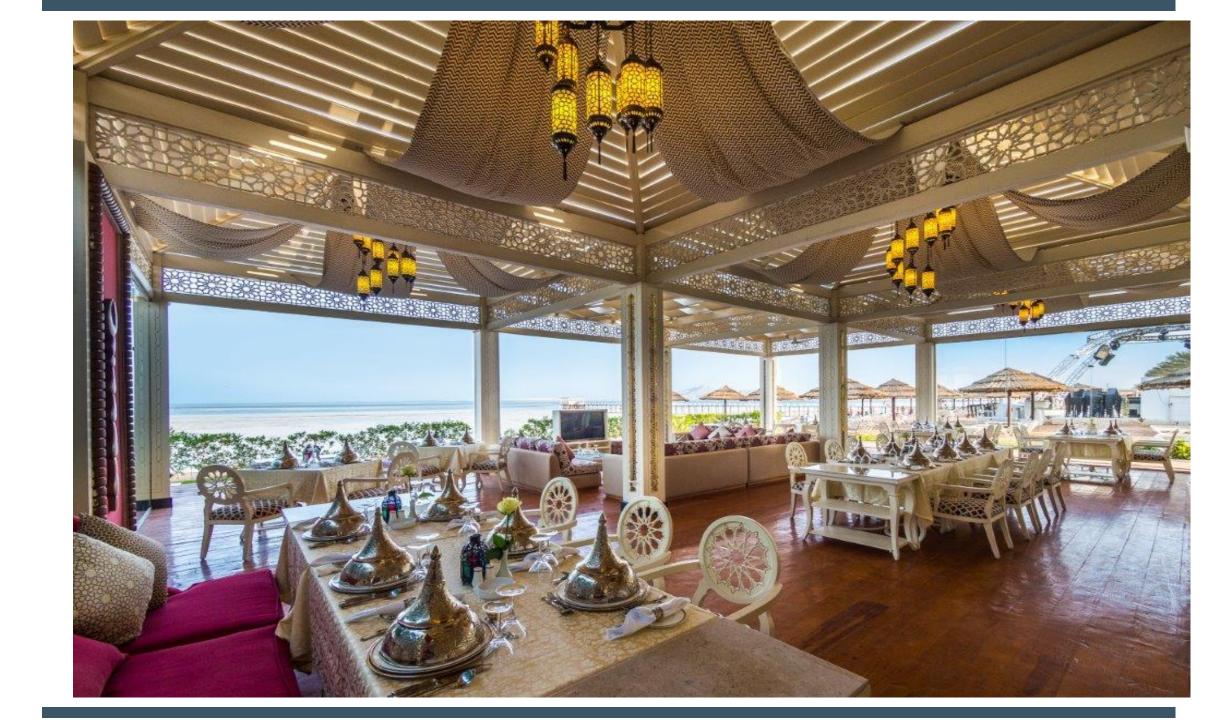






A LA CARTE RESTAURANTS

| Restaurant | Cuisine | Meal | Details | Operation Time | Capacity | Included |
|------------------|---------------|----------------------------|--|----------------------------|----------|--------------|
| Sakura | Japanese | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 40 | √ |
| Salt | Snacks | Daily | No Reservation. Dress Code: No Wet Clothes | 11:00-17:00 | 64 | \checkmark |
| Juli | Seafood | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 86 | \checkmark |
| Taj Mahal | Indian | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 110 | \checkmark |
| Lalezar | Ottoman | Breakfast Dinner | Need Reservation Dress Code: Smart Casual | 07.00-10.00 18:30-22:00 | 66 | \checkmark |
| Gusto | Italian | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 100 | \checkmark |
| Asian | Far East | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 80 | \checkmark |
| La Churrascaria | Brazilian | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 60 | \checkmark |
| The Mangal | BBQ | Dinner | Need Reservation Dress Code: Smart Casual | 18:30 – 22:00 | 50 | \checkmark |
| Executive Lounge | International | Breakfast/ Lunch/Dinner | Need Reservation Dress Code: Smart Casual | 08:00-00:00 | 45 | √ |

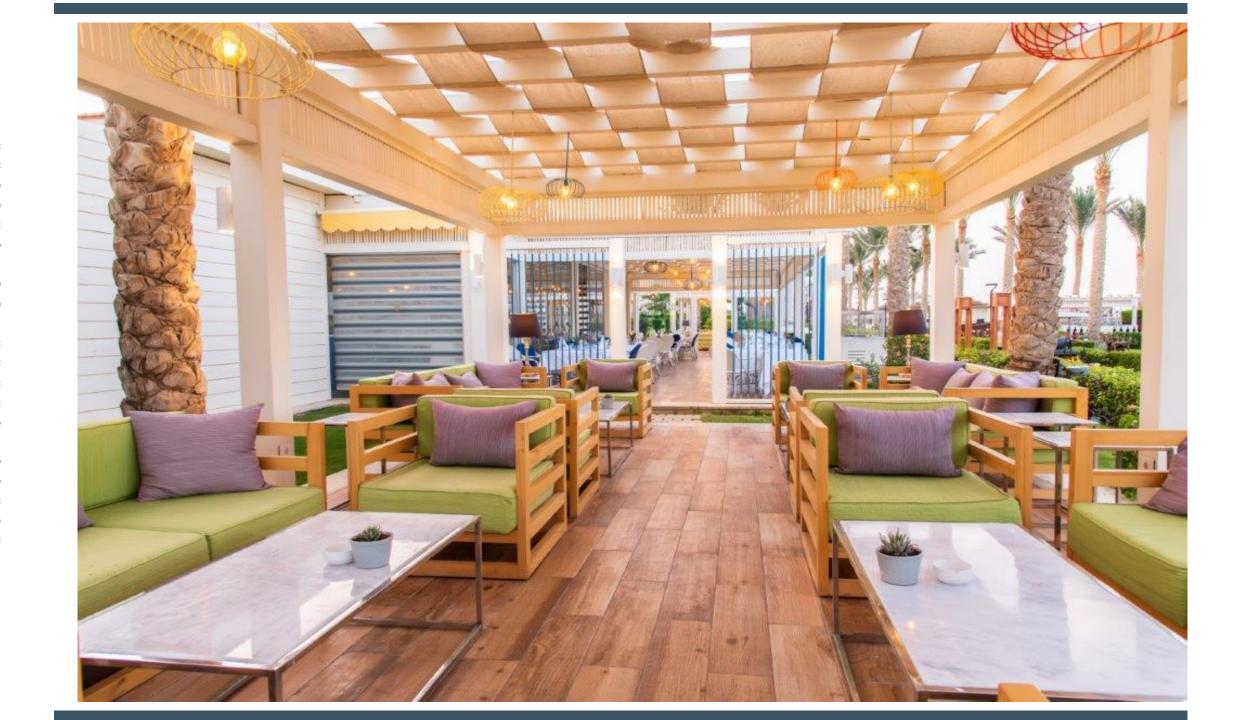


B A R S





| | Style | Details | Opening Hours |
|------------------|--------------------------|---|----------------------------|
| Rixos Lounge | Drinks & Aperitifs | All drinks are served by the glass | 09:00-00:00 |
| Piano Bar | Drinks & Aperitifs | All drinks are served by the glass | 24 hours |
| The White Lounge | DEM Café Cigar Lounge | High tea service with Pastries and Canapes Cigar service paired with your preferred wine | 15:00-18;00 20.30-00:00 |
| Sunset Lounge | Drinks & Aperitifs | All drinks are served by the glass | 09:00-00:00 |
| Lagoon Pool Bar | Drinks & Aperitifs | All drinks are served by the glass | 11:00-17:00 |
| Oasis Pool Bar | Drinks & Aperitifs | All drinks are served by the glass | 11:00-17:00 |
| X Lounge | Drinks & Aperitifs | All drinks are served by the glass. Open 2 times per week | 20:00-00:00 |
| Detox Bar | Fruit & Vegetable fresh | All drinks are served by the glass | 11:00-17:00 |
| Sport Bar | Drinks & Aperitifs | All drinks are served by the glass | 11:00-00:00 |



EXTRA CHARGE SERVICE





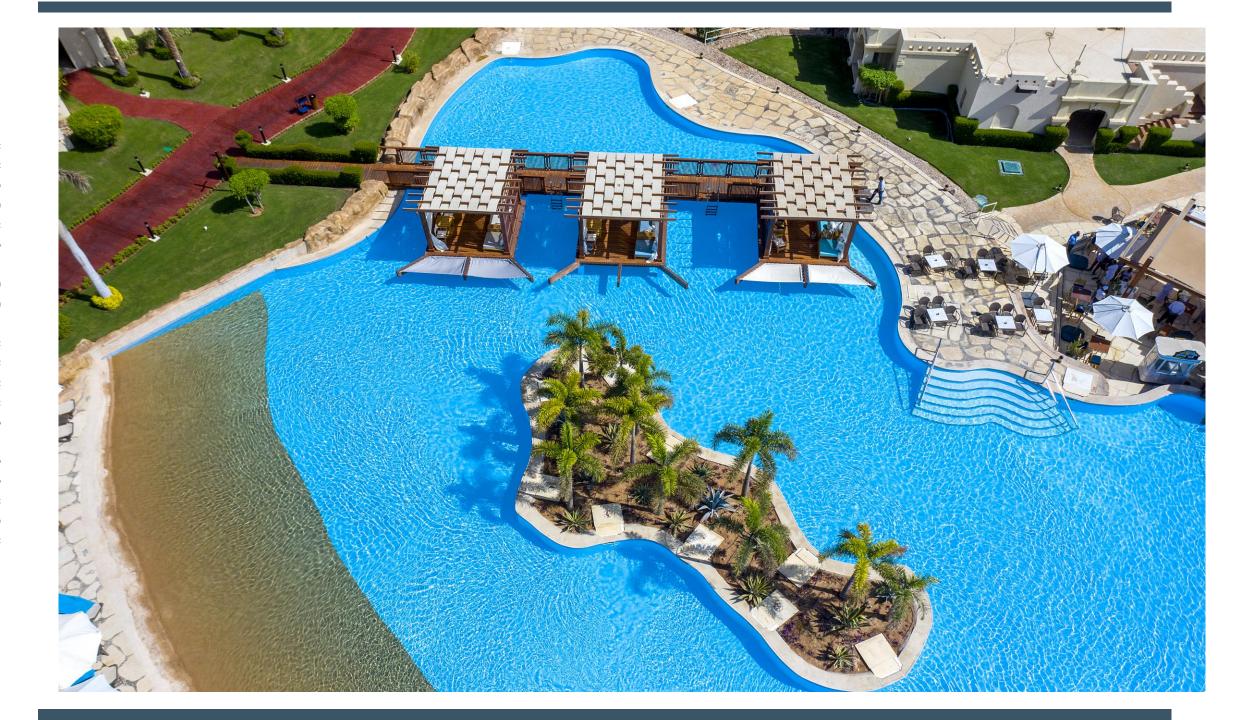
| Service | Location | Details | Opening Hours |
|-----------------|---------------------|---|---------------|
| Beach Cabanas | Beach | Enjoy life in privacy with you partner or friends on your "private beach" and let yourself by thoroughly spoiled. | 09:00 – 18:00 |
| Pool Cabana | Lagoon Pool | Relax in your own private cabana around the pool enjoy your own private area with mini fridge, TV and private steps into the lagoon pool. | 09:00 – 18:00 |
| Romantic Dinner | Different Locations | If you here and celebrating a special occasion. Ask your Guest Relation Team for further information about preparing a Private Dinner. Several menus to choose from or personalize your own | Upon request |

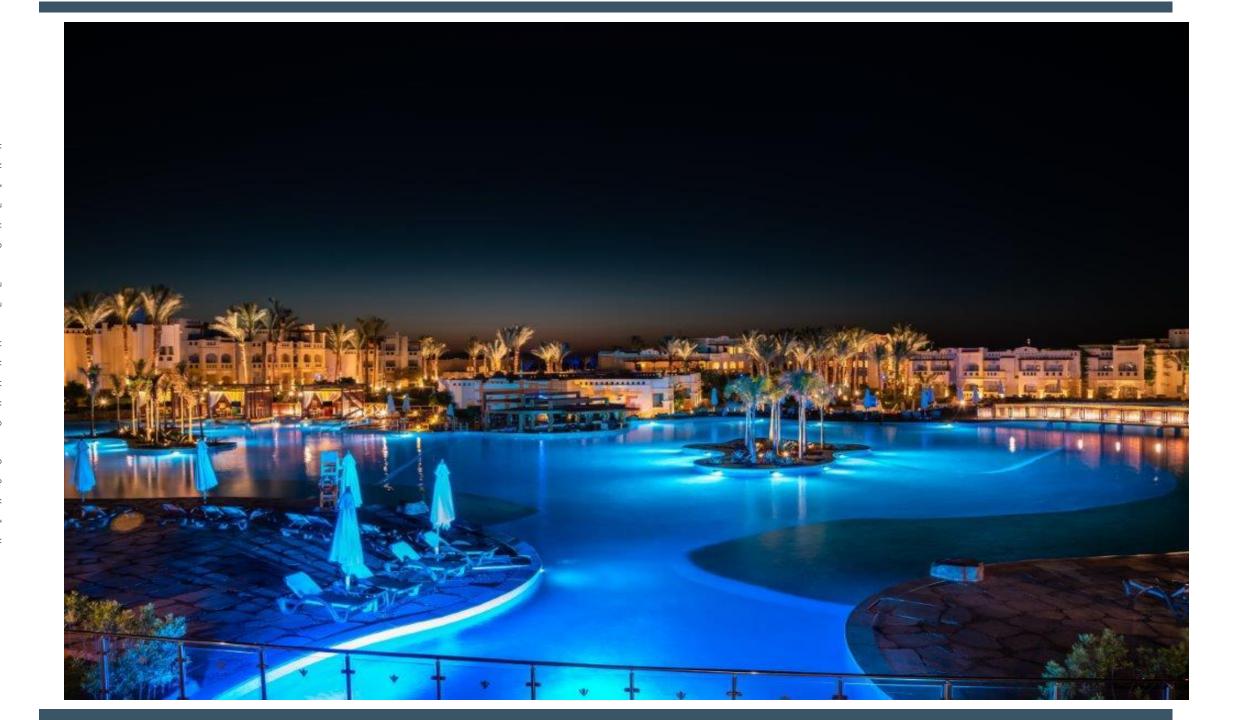


R E C R E A T I O N F A C I L I T I E S



| Name | Location | Heated | Fresh Water | Depth | Details |
|----------------|-------------------------|---------------|----------------|-------|--------------------------------------|
| Lagoon Pool | Near the stage | | Yes | 165 | Entertainment activities |
| Oasis Pool | Front of main reception | During winter | Yes | 170 | Relaxation pool |
| Study Pool | Front of Suites | | Yes | 165 | Calm pool for reading and chill out |
| Romantic Pool | Near Lagoon Pool | | Yes | 100 | Special for couples and honevmooners |
| Cave Pool | Near Main Restaurant | | Yes | 150 | |
| Palm Pool | Near Main Restaurant | | Yes | 150 | |
| Aqua Park Pool | Near Oasis Pool | | Yes | 140 | |





ENTERTAINMENT & ACTIVITIES





| Pool Games | Aqua Aerobic | Yoga and Pilates | Boccia |
|-------------------------------|---------------|------------------|------------------|
| Table Tennis | Tennis Court | Fitness Center | Beach Volleyball |
| Evening Entertainment Program | Darts | Mini Football | Sunset Party |
| Billiard | Zumba Lessons | Aero hockey | Step Aerobic |

EXTRA CHARGE: Diving, Tennis Lessons & Tennis Court Lighting



D A I L Y A C T I V I T I E S

SPORT ACTIVITIES

| Activities | Location |
|----------------------|----------------------|
| Yoga | Exclusive Sport Club |
| Воссіа | Beach |
| CrossFit | Exclusive Sport Club |
| Beach Volleyball | Beach |
| Workout | Exclusive Sport Club |
| Latina Dance Lessons | Exclusive Sport Club |
| Darts | Beach |
| Aqua aerobic | Pool |
| Aqua Cycling | Pool |
| Table Tennis | |
| Zumba | Exclusive Sport Club |
| Pilates | Exclusive Sport Club |
| Mini Football | Football Field |
| Aqua Fit Mat | Pool |
| TRX | Exclusive Sport Club |









SPA & WELLNESS



| FREE | | | | | | | | | |
|-------------------------|-------------------|-----------------------|--|--|--|--|--|--|--|
| Turkish Bath | Gym | Steam Room Relax Area | | | | | | | |
| Sauna | Jacuzzi | | | | | | | | |
| Vitamin Bar | | | | | | | | | |
| EXTRA CHARGE | | | | | | | | | |
| Massage | Foam Massage | Body Treatments | | | | | | | |
| Whole Body Peeling | Manicure/Pedicure | Compresses | | | | | | | |
| Spa & Beauty Treatments | Beauty Salon | Special Spa Packages | | | | | | | |



MEETING ROOMS





| Meeting Room | Dimensions | Height | Width | Length | Theatre | Gala | Class Room |
|--------------|------------|--------|--------|--------|---------|------|------------|
| Agora | 308 m2 | 4.1 m | 19.6 m | 18.9 | 150 | 80 | 100 |



ULTRA ALL INCLUSIVE CONCEPT INNOVATOINS

Welcoming Hostess & Special Services: All these serves are offered for you to fulfill all your requirements during your stay

Turn Down Privilege: Our guests staying at special room categories, loyal guests and the honeymoon couples will feel themselves special in every moment of their stay (between 18:30-21:00)

Wi-Fi Service: Our guests can have free access to accelerated Wi-Fi internet connection all over the territory of hotel and in the rooms

General Areas: Bars, restaurants, pools, lobby, jetty and all indoor-outdoor general areas are renovated for you

Food & beverages: Provide some imported branded alcoholic drinks as well as local drinks



According to our hotel terms and policy; check-in time is 2:00 PM onwards, and check-out time is on or before 12:00 PM (noon). Lobby is ready to serve with its ultra all inclusive service. Early check-in request, between 05:00 AM and 09:00 AM, is subject to availability and will be applied early check-in fee. Early check-in request, before 05:00 AM; is subject to availability and will be applied one (1) night's stay rate.

Pools and beach are open dependent on the weather conditions.

Alcoholic drinks are served with glasses in all restaurants and bars. They are not served in bottles.

All drinks are permitted to be imported by Customs directorate

Hours and places of units (restaurants - bars) and entertainment programs outdoors may be changed or cancelled dependent on the weather conditions.

Hotel's information must be approved by the management before being published in any media (catalogue, magazine, outdoor advertising) Any kind of information published without consent shall be the responsibility of the publishing organization. In this case hotel is not responsible for any kinds of direct losses, direct and hidden damages, operating losses or losses of expected profit.

Hotel management is entitled to make changes, cancellation or venue amendments at any time. The information on printed documents shall be evaluated by the publishing organization in such cases.

The brands that are included in drink concept may be replaced by equivalent in case there is any problem in the customs/borders.

STAY AT ONE ENJOY AT TWO



18+

ADULTS O N L Y R I X O S
SHARM EL SHEIKH

RIXOS

PREMIUM SEAGATE

